Duty of Candour Annual Report Template

Every healthcare professional must be open and honest with patients when something that goes wrong with their treatment or care causes, or has the potential to cause, harm or distress. Services must tell the patient, apologise, offer appropriate remedy or support and fully explain the effects to the patient.

As part of our responsibilities, we must produce an annual report to provide a summary of the number of times we have trigger duty of Candour within our service.

Name & address of service:	HAUS of Dentistry, Shaw Road, Prestwick, KA9 2LP	
Date of report:	1/4/23	
How have you made sure that you (and your staff) understand your responsibilities relating to the duty of candour and have systems in place to respond effectively? How have you done this?	Yes	
Do you have a Duty of Candour Policy or written duty of candour procedure?	YES	

How many times have you/your service implemented the duty of candour procedure this financial year?	
Type of unexpected or unintended incidents (not relating to the natural course of someone's illness or underlying conditions)	Number of times this has happened (April XX - March XX)
A person died	0
A person incurred permanent lessening of bodily, sensory, motor, physiologic or intellectual functions	0
A person's treatment increased	0
The structure of a person's body changed	0
A person's life expectancy shortened	0
A person's sensory, motor or intellectual functions was impaired for 28 days or more	0
A person experienced pain or psychological harm for 28 days or more	0
A person needed health treatment in order to prevent them dying	0

A person needing health treatment in order to prevent other injuries as listed above	0
Total	0

Did the responsible person for triggering duty of candour appropriately follow the procedure? If not, did this result is any under or over reporting of duty of candour?	N/a
What lessons did you learn?	N/a All protocols being followed
What learning & improvements have been put in place as a result?	Daily briefings review the previous day and discussion around treatments occurring on the day happen to reduce risk and prevent accidents or incidents
Did this result is a change / update to your duty of candour policy /	N/a
How did you share lessons learned and who with?	N/a
Could any further improvements be made?	Daily reviews take place each morning
What systems do you have in place to support staff to provide an apology in a person-centred way and how do you support staff to enable	Guidence from Celebrate People Society used when required to ensure we offer a person centered approach at all times
What support do you have available for people involved in invoking the procedure and those who might be affected?	Counselling support and independent support from the BDA and Celebrate People Society where needed
Please note anything else that you feel may be applicable to report.	N/a